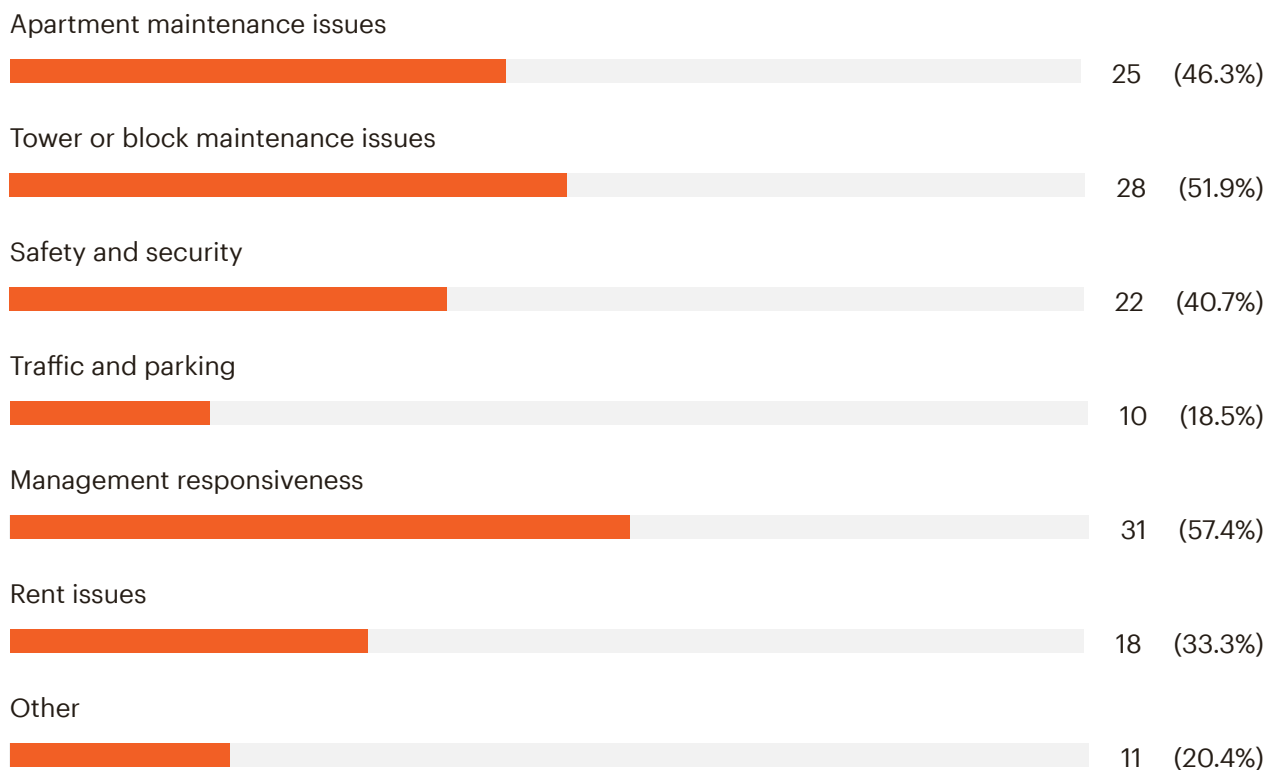


PLBRA Priorities Survey

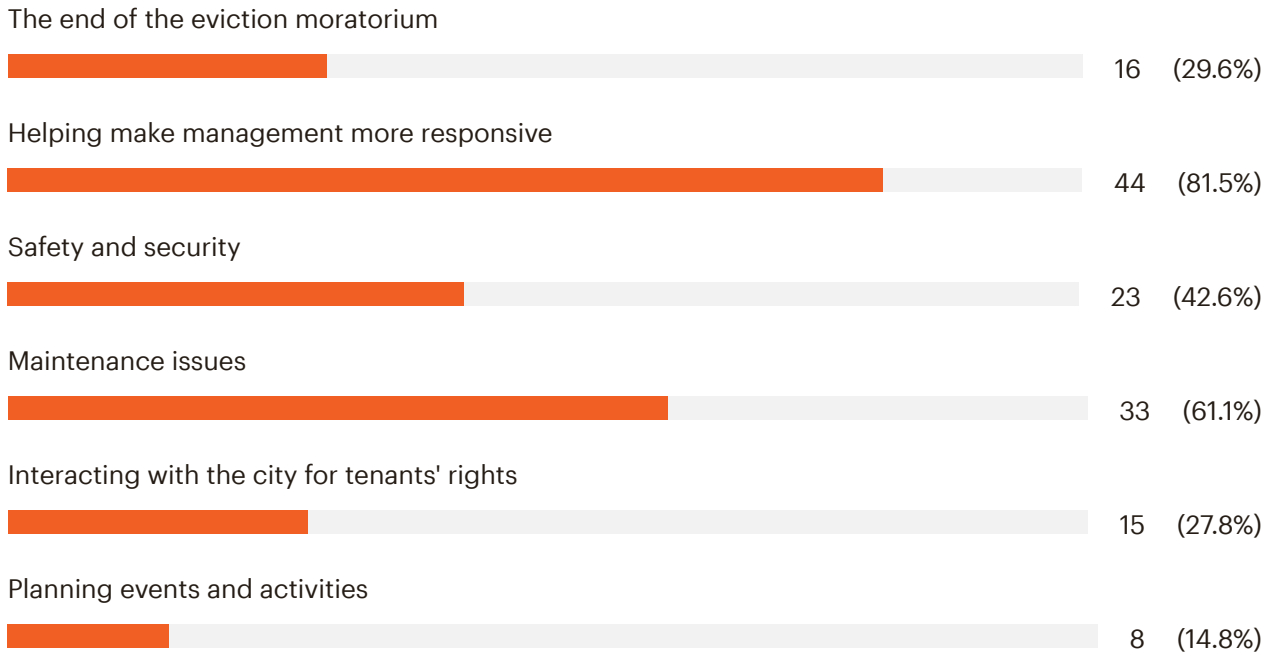
Question 1 has 54 answers (Checkboxes)

“What are your most pressing concerns about living in Park La Brea? (You can select more than one answer.) ”



Question 2 has 53 answers (Checkboxes)

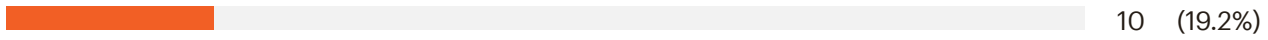
“What are the most important issues the Park La Brea Residents Association should be tackling? (You can select more than one answer.) ”



Question 3 has 52 answers (Radio Buttons)

“Are you worried about the end of the eviction moratorium on June 30th? ”

Yes



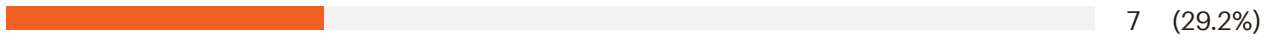
No



Question 4 has 24 answers (Radio Buttons)

“If "yes," did you apply for rent aid through the city or state?”

Yes



No



Question 5 has 43 answers (Open Text)

“What is THE most important thing that the Park La Brea Residents Association could do for you right now? ” (Sample of answers)

"Keep residents notified of the intentions and actions of management which being a strong voice for us. Thank you!"

"Lower rent to rates new tenants get."

"I don't have rent issues, but those affected need a champion standing up for them if they're facing eviction or extreme financial burden caused by their not doing, but by the devastation of the economy."

"Advocate for more present/active security or a system for safekeeping for packages to prevent doorstep theft."

"I am a tenant who pays rent. I expect the Management to respond to complaints, even if they disagree. I am paying to live here. Management should not feel put out when concerns are aired. Resolutions should be sought by management."

"Advocate for the Security contractors to either do their jobs or replace them with someone who will. We pay our rent expecting PLB to provide the services/enforce the rules inside the lease. When they do not provide such, it becomes one-sided, where we pay our rent but PLB does nothing. As such, quiet enjoyment becomes extremely rare, as nobody is sent out to handle disturbances and we are gaslighted about how we haven't called even when we have. This also extends to maintenance, in order to get anything maintained, we have to call multiple times ... We don't pay rent here to be insulted and we don't pay it to wait for days without any status or contact at all after we request for maintenance."

"Actually do their job. Might be novel for them to do something other than be passive aggressive and condescending. Rent goes up every year and when tenants do not abide by the rules of the lease I call security and it just doesn't do any good. People do what they want and security and management spend all of their time defending the tenants who violate the terms of the lease. We've lived here five years and it's only gotten worse ..."

"Make management give us what we're paying for with our high rents and what we signed up for in our leases."

"Please advocate for the Park to go green. I want to buy an electric car this year, but I can't do it if I can't charge it at home. Keep working on finding community activities residents like, and get PLB management to join us, so we can communicate in a neighborly fashion with them face-to-face.

"Parking is horrible in my area of garden homes. Paid spaces are empty. Reduce cost so more spaces are available to all."

"Increase security protection; establish better relations with our rental management; engage fitness center to improve facilities; expand hours."

"Tone down your rhetoric when negotiating with the leasing people. Your style is offensive to me. I can only imagine how it is received by management. You're just making enemies with your antagonistic style."

"Try to get more transparency and response from PLB management: Facts and data on how the water/trash/sewer charges are allocated? Program for offering rent reductions on some residents - why not all?"